



GREAT ESTATES

OKANAGAN

UPDATE - How we are addressing COVID-19

March 17, 2020

At **Great Estates Okanagan**, the health and safety of our guests and employees is foremost in our minds. As such, in the wake of the latest COVID-19 updates, we wanted to let you know how we are keeping you and your safety top of mind.

- To maintain social distancing, we have cancelled all daily wine tastings, tours and events; we will reassess in early April depending on updates from the Public Health Agency of Canada.
- Our wine shop at Sumac Ridge, Nk'Mip Cellars, Jackson-Triggs and the Great Estates Experience Centre, will be open for curbside pick up only. To place your wine order for curbside pick up, please call 250.583.9844 or shop online at www.greatesstatesokanagan.com and select your pick up location at checkout. We are also offering free shipping via Canada Post on all online orders of 6 bottles or more if you prefer your order delivered.
- We've increased the frequency of regularly scheduled cleanings and sanitization efforts. We regularly clean and sanitize the common areas – door handles, fridge door handles, automatic door operator plates, pin pads, countertops...basically anything your hands generally touch. Our teams regularly clean their workspaces including the register keyboard and are encouraged to wash or sanitize their hands on a frequent basis.
- The health and well-being of our guests and employees is our priority. As such, we are communicating regularly with our employees to ensure they have the information and support they need to stay healthy during these unusual circumstances. Employees who do not feel well have been instructed to stay at home.

Thank you for being a loyal customer. Since this is an evolving situation, we will continue to provide information as it becomes available.

Please feel free to contact us directly at 250.983.9844 or info@greatesstatesokanagan.com if you have any questions or concerns.

Take care of yourself and each other,

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